

Net Neutrality Disclosure

Open Internet Rules

The following disclosure describes the network practices, performance characteristics and commercial terms for Cochrane Co-op Telephone pursuant to the Federal Communications Commission's Open internet Transparency requirements in 47C.F.R 8.3

Service Description

Service Offerings

Cochrane Co-op Telephone directly offers broadband ISP services.

Service Description	Technology	Advertised Speeds	Actual Speeds	Applications
5/3 mbps	FTTH	5 mbps down/ 3 mbps up	5 mbps down/ 3 mbps up	Email, Web Browsing, music streaming, social media
10/3 mbps	FTTH	10 mbps down / 3 mbps up	10 mbps down / 3 mbps up	All app. Above plus: SD/HD video streaming, video calling, multiplayer online gaming
15/5 mbps	FTTH	15 mbps down / 5 mbps up	15 mbps down / 5 mbps up	All app. Above plus: SD/HD video streaming, video calling, multiplayer online gaming
25/10 mbps	FTTH	25 mbps down / 10 mbps up	25 mbps down / 10 mbps up	All app. Above plus: SD/HD video streaming, video calling, multiplayer online gaming
50/25 mbps	FTTH	50 mbps down / 25 mbps up	50 mbps down / 25 mbps up	All app. Above plus: SD/HD video streaming, video calling, multiplayer online gaming

Performance

Cochrane Co-op Telephone offers a speed test site to any user or customer. It can be accessed here: [Cochrane Co-op Telephone Speed Test](#).

Congestion Management

Cochrane Co-op Telephone does not implement any congestion management techniques. Cochrane Co-op Telephone operates their network to accommodate the necessary traffic requirements. In the event of congestion, all traffic is classified as best effort.

Content, Applications, Service and Device Providers

As a full service Internet Service Provider, Cochrane Co-op Telephone delivers a full suite of Internet-based applications. These include:

- Email
- Web Hosting
- File Transfer Protocol

-Static IP Address

Cochrane Co-op Telephone does not discriminate any customer traffic. We utilize network management techniques that are equal and standard across all user applications. We do not modify our network to make our directly served applications perform better than applications a user would access over the general Internet. For example, Cochrane Cooperative Telephone Company does not manipulate our network to perform better for customers accessing MWT email servers versus our customers accessing Google's Gmail servers.

The network management practices employed by Cochrane Cooperative Telephone Company do not differ between our directly offered applications to those general applications offered over the Internet.

Security Measures

In the event of Denial of Service (DoS), Distributed Denial of Service (DDoS) attack, spoofing or other malicious traffic, Cochrane Co-op Telephone will implement inbound and outbound traffic filtering and/or blocking on specific source and destination IP addresses. These actions will be performed to ensure reliability and availability of the Cochrane Cooperative Telephone Company network. These actions will not be utilized for normal Internet applications and traffic. In the case of any suspicious or malicious network activity, notification and forensic information will be made available to the appropriate law enforcement and network security resources for investigation.